

Public Communication for ALL Audiences



Coronavirus Disease – COVID 19

Do you have questions?

Take a look below to help guide your way to the appropriate resource to answer your questions.

How do I get on the COVID-19 vaccine waiting list?

Please visit midlandhealth.org/vaccine and select the “Click to Register” button. Submit your information and check your e-mail for a confirmation. If you cannot find the e-mail in your inbox, please check junk and spam folders.

What if I do not have an e-mail and/or cell phone number for the waiting list form online?

We can assist with getting on the wait list if you do not have internet access, email or a cell phone number. Please call 432-221-4VAX (4829). We are experiencing high call volumes and ask for patience as they may have to wait for an extended period of time.

I have an appointment, but need to cancel because I received the vaccine elsewhere. How do I cancel?

Please e-mail vaccine@midlandhealth.org. In the e-mail, please include your name, DOB, phone number and appointment time.

I submitted my information for the waiting list online, but never received a confirmation. How can I confirm I am on the list?

Please e-mail vaccine@midlandhealth.org. In the e-mail, please include your name and DOB for verification that you are on the waiting list.

My spouse and I were both submitted to be on the waiting list. Why did one of us receive an appointment and the other has not?

We are actively working to schedule those that are on the waiting list. If you received a confirmation e-mail that you are on the waiting list, please know we are working to get you scheduled. If you did not receive a confirmation e-mail that you are on the waiting list, please e-mail vaccine@midlandhealth.org with name and DOB to verify that you are on the waiting list.

I have realized I made a mistake in submitting my information and need to correct it. (This can include name, DOB, contact information, etc).

Please go to midlandhealth.org/vaccine and resubmit your information accurately.

For any other questions, please direct them to call 432-221-4VAX or to look at the vaccine FAQs at midlandhealth.org/vaccine.